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Introduction

The EC / EN Telephone Entry & Access Control System is designed for use as a primary access control device for gated communities, parking garages, office buildings, apartments, dormitories, hotels/motels, commercial buildings, and recreational facilities.

*NOTE: Minor variations exist between models utilizing different housing material which does not affect functionality. This manual references the EN-2M4, but covers common functionality throughout the series and notes differences where applicable.*

Housed in a locked enclosure, EC / EN Series units feature a back-lit keypad with bright, easy-to-read graphics, a color LCD directory display with programmable welcome message, a built-in microphone and speaker, and an ADA compliant TTY jack for use by the hearing impaired. The system also has provisions to internally mount a card reader, and for mounting a U.S.P.S. supplied postal lock. The cabinet security is monitored with a mechanical “tamper” switch. The unit houses four relays. Two can be programmed to control electric door strikes, magnetic locks, door & gate operators or barrier gates. The other two can be programmed for auxiliary options, such as a propped door alarm.

The system utilizes hands-free, telephone communications between visitors and residents for granting access. Complete access control event logging, access time restriction, access location restriction, and administration functions are also available to manage the installation.

The EC Series is network ready, but it can't interconnect to other EC / EN or EXN modules. The EN Model can be interconnected (one database) to a controlling LAN hub via an Ethernet cable. Each EN Series unit can be used in mixed networks with other compatible access control products, including the EN-2M4 (4.3” screen and key pad), EN-2M7 (7” touch screen and key pad). Refer to the Feature Overview section, next page.

**Future Option** - Four Wiegand reader inputs 2 doors In/out are available for connection of up to 64-bit format Wiegand devices (card readers, etc.). Each reader input supports connecting an “in” and an “out” reader.

Operation

In a typical installation, the unit’s memory can be programmed with each resident’s name and directory code number. Arriving visitors would use the keypad on the unit to view the directory names and directory number for the desired resident. Upon selecting the directory number, the unit will dial the resident’s telephone number and establish two-way voice communication between the visitor and the resident. The resident will then have the option to grant or deny access to the visitor by pressing the phone’s 9 key.

In addition to the telephone entry, the unit can grant access using entry codes at the local or remote keypads. Also remote receivers, card readers, and interior and exterior keypads can be used with the system.

MegaCode® transmitters can be used to gain access through the included radio receiver. Each transmitter can be individually suspended or re-activated. The system’s clock/calendar can control access based on specific times and dates. Automatic relay activation can be scheduled. Access can be restricted to certain times and dates. Holiday access can be scheduled. The system’s event log records system activity for future reference.

Programming and Cardholder Maintenance

System programing and maintenance can be performed locally or remotely via a network LAN and/or WAN connection to the system.
Feature Overview

**Relay Outputs**
Two 3-amp dry contact Form-C SPDT relay outputs are provided to activate access devices, such as door strikes, magnetic locks, automatic doors, barrier gates, and automatic sliding gates. Two auxiliary outputs can also be used as specialty outputs for alarm contact shunting and alarm activation. Each of the relays can also be manually activated from buttons on the unit's interface circuit board. These buttons also provide manual override to allow doors/gates to remain open (Construction Mode) when necessary. LED indicators display the status of each relay.

**Request-to-Exit (REX) Inputs**
Each door relay channel has a request-to-exit input. These inputs are supplied for hard wire activation of the access devices. Typically a request-to-exit input is wired to a pushbutton inside of the access controlled area. When a person desires to exit, pressing the pushbutton will activate the output relay channel and trigger the access device. A loop detector for automatic gate operation can be connected to a request-to-exit input. The inputs are also selectable NO, NC and/or supervised.

**Door Switch Monitor (DSM) Inputs**
The door switch monitor inputs connect to door switches that monitor whether the controlled door is open or closed. As an option, REX can be electronically over-ridden in the software.

**Wiegand Reader Support**
The unit's four Wiegand inputs (READER #1 & READER #2) can connect to Wiegand output accessories capable of reading up to 64 bit formats. The system offers a Wiegand code decoder and most formats are offered and can be configured to use existing credentials. The Wiegand format is a common standard for access control equipment. A typical application would be to add swipe card or proximity readers to the system.

**Local Keypad**
The local keypad is the system's primary keypad. The local keypad activates Door Lock Relay “A”, but can be programmed for any of the relays.

**Postal Lock**
The unit's cabinet has provisions for installing a U.S.P.S. postal lock for keyed mail carrier access. The postal lock will activate Door Lock Relay “A”, but can be programmed for any of the relays. This feature also allows for Access Levels to be applied for added security.

**Removable Programming Memory**
The unit's removable 8GB SD card memory retains all entry codes, transmitter information, user event data, card access, and programming.

**Power Management**
The unit is a 11-13 VDC system with minimum power of 1amp, (ISD is powered with a 12 VDC PIP) and can be powered with a plug-in power supply, or by using the Power Distribution Module (PDM). If an AC power failure occurs, the Power Distribution Module (optional-not included) will notify the system.

**Network Support**
Multiple EN-2M4, EN-2M7 and EXN units can be networked together via individual Ethernet cables connected to a network. A common event log is retained for all of the networked units. For redundant system backup, a computer connected through the network can store and retrieve the memory data.

**Unit Access**
Each EC / EN Series unit has a three-point locking mechanism with a weather-tight male and female gasket designed door requiring 6 pounds of pressure to securely close and open. When opening the cabinet, the primary hinge is more flexible than a solid continuous hinge. This design eliminates requirements for special hardware or single purpose housings, allowing the EC / EN Series unit multiple surface and flush mount variations.

Hardware Features

- **FOUR FORM “C” (NO & NC) RELAYS**
  Each relay has 3-amp @ 24-volt rating
  Two assigned for lock functions
  Two are assignable but default for prop door

- **TWO DOOR SWITCH MONITOR (DSM) INPUTS**
  For sensing access controlled door position to detect door-ajar condition and for activating auxiliary output alarm features

- **TWO REQUEST-TO-EXIT (REX) INPUTS**
  Activates access device for exiting using a hard wired switch

- **TWO AUXILIARY INPUTS**
  Activates auxiliary relay outputs
  Assignable to monitor NO/NC/Supervised or non-supervised devices

- **FOUR WIEGAND INPUTS**
  Two Door / Portal 4, Wiegand card reader (with In and Out per door) connections to external Wiegand devices

- **INTERNAL CARD READER SUPPORT**
  Card reader can mount inside front panel

- **BUILT-IN SPEAKER**
  Sounds voice prompts and tones during keystrokes

- **BUILT-IN MODEM**
  Modem is included for telephony management of the system

- **SD CARD MEMORY**
  Removable SD memory card retains Cardholder and configuration information

- **TCIP Network Support**
  Multiple units can be connected to a hub to share data and transactions

- **ON-BOARD CLOCK/CALENDAR CIRCUIT**
  Stamps the event log data as it is stored in the system's memory

- **POWER FAILURE MONITOR**
  If the optional Power Distribution Module installed, the AC power input is monitored and power outages are recorded in the event log

- **UPGRADABLE SECURITY MEASURES**
  Stock locking mechanism can be replaced with unique key tumbler. Connect tampering sensor integration with 24hr alarm circuit.
### Installation Overview Checklist

The following list outlines the steps required for successfully installing an EC / EN Series Telephone Entry System unit.

- Mount the enclosure
- Add up power consumption of all devices connected to system for Power Load Calculation
- Install the Power Distribution Module (optional)
- Connect the outputs and inputs for the access devices
- Connect the Wiegand reader
- Connect the telephone line
- Install an postal lock and card reader (optional)
- Wire an Ethernet Cord / connection
- Connect power to the system
- Connect a PC via TCIP - ethernet connection for configuration
- Obtain IP address and other TCP/IP information from network administrator and configure the network settings for the system
- Connect the local LAN or WAN port to the local area network

**NOTE:** Wiring methods shall be in accordance with the National Electrical Code ANSI/NFPA 70 and all local codes.

### Output Defaults

All outputs are assigned default features that can be configured as needed. The following table shows the default states for each of the two output types:

<table>
<thead>
<tr>
<th>OUTPUT</th>
<th>DEFAULT STATE</th>
<th>DEFAULT RESPONSE</th>
</tr>
</thead>
<tbody>
<tr>
<td>DOOR LOCK OUTPUTS</td>
<td>NOT ENERGIZED, SINGLE PULSE</td>
<td>3 SECOND UNLOCK TIME IN RESPONSE TO CORRESPONDING READER ACTIVITY</td>
</tr>
<tr>
<td></td>
<td></td>
<td>READER #1 INPUT ACTIVATES DOOR RELAY &quot;A&quot;</td>
</tr>
<tr>
<td></td>
<td></td>
<td>READER #2 INPUT ACTIVATES DOOR RELAY &quot;B&quot;</td>
</tr>
<tr>
<td>AUXILIARY OUTPUTS</td>
<td>NOT ENERGIZED, SINGLE PULSE</td>
<td>NO DEFAULT RESPONSE MUST BE CONFIGURED VIA PROGRAMMING.</td>
</tr>
</tbody>
</table>

### System Input Wiring Defaults

Systems have the three types of switch inputs used for monitoring door position (DSM), exit requests (REX), and auxiliary requests. All inputs are assigned default features that can be configured as needed. The following table shows the default states for each of the inputs:

<table>
<thead>
<tr>
<th>INPUT</th>
<th>DEFAULT STATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>DOOR SWITCH MONITOR (DSM)</td>
<td>NORMALLY OPEN UNSUPERVISED</td>
</tr>
<tr>
<td></td>
<td>8 SECOND HELD OPEN TIME</td>
</tr>
<tr>
<td>REQUEST TO EXIT (REX)</td>
<td>NORMALLY OPEN MOMENTARY UNSUPERVISED</td>
</tr>
<tr>
<td>AUXILIARY INPUTS</td>
<td>NORMALLY OPEN UNSUPERVISED</td>
</tr>
</tbody>
</table>
System Diagnostics

LED indicators on the I/O Board and CPU Board are for monitoring the system during operation. When calling for technical assistance, the Technical Services Department may ask the installer to use these indicators to diagnose the system.

I/O Board & Modem Indicators

33 LED indicators are on the I/O Board. Refer to the figure for the location of each indicator.

- **READER POWER** lights showing power is being supplied to Reader #1 or Reader #2.
- **INVALID CARD** lights when a credential’s data read is not a valid data string.
- **ACCESS GRANTED** lights when a credential has been successfully decoded and the Cardholder has been granted access.
- **ACCESS DENIED** lights when a credential has been successfully decoded and the Cardholder has been denied access.
- **DOOR “A” DSM** lights when Door Relay “A” Door Switch Monitor input is activated.
- **DOOR “A” REX** lights when Door “A” Request-to-Exit input is activated.
- **DOOR “A” AUX** lights when Door “A” auxiliary input is activated.
- **DOOR “B” DSM** lights when Door Relay “B” Door Switch Monitor input is activated.
- **DOOR “B” REX** lights when Door “B” Request-to-Exit input is activated.
- **DOOR “B” AUX** lights when Door “B” auxiliary input is activated.
- **DOOR “A” LOCK RELAY** lights when Door Lock Relay “A” is energized.
- **DOOR “A” AUX RELAY** lights when Door Auxiliary Relay “A” is energized.
- **DOOR “B” LOCK RELAY** lights when Door Lock Relay “B” is energized.
- **DOOR “B” AUX RELAY** lights when Door Auxiliary Relay “B” is energized.
- **COMMUNICATIONS ERROR** lights when there is network error.
- **RELAY MANUAL** lights when a relay has been activated manually.
- **MODEM POWER** lights when the telephone modem has power.
- **USB ENABLED** lights when the USB Port has been enabled.
- **HEARTBEAT** lights when the system is live and running.
- **POWER GOOD** lights when system power is within specification.
- **POWER ON** lights when the system is receiving power.
- **BOOT** lights during system reboot.
- **RESET** lights during system reboot.
- **PERIPHERAL “A” TRAFFIC** lights during Peripheral “A” traffic.
- **PERIPHERAL “B” TRAFFIC** lights during Peripheral “B” traffic.

System Diagnostics

LED indicators on the I/O Board and CPU Board are for monitoring the system during operation. When calling for technical assistance, the Technical Services Department may ask the installer to use these indicators to diagnose the system.

I/O Board & Modem Indicators

33 LED indicators are on the I/O Board. Refer to the figure for the location of each indicator.

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- **DOOR “A” DSM** lights when Door Relay “A” Door Switch Monitor input is activated.
- **DOOR “A” REX** lights when Door “A” Request-to-Exit input is activated.
- **DOOR “A” AUX** lights when Door “A” auxiliary input is activated.
- **DOOR “B” DSM** lights when Door Relay “B” Door Switch Monitor input is activated.
- **DOOR “B” REX** lights when Door “B” Request-to-Exit input is activated.
- **DOOR “B” AUX** lights when Door “B” auxiliary input is activated.
- **DOOR “A” LOCK RELAY** lights when Door Lock Relay “A” is energized.
- **DOOR “A” AUX RELAY** lights when Door Auxiliary Relay “A” is energized.
- **DOOR “B” LOCK RELAY** lights when Door Lock Relay “B” is energized.
- **DOOR “B” AUX RELAY** lights when Door Auxiliary Relay “B” is energized.
- **COMMUNICATIONS ERROR** lights when there is network error.
- **RELAY MANUAL** lights when a relay has been activated manually.
- **MODEM POWER** lights when the telephone modem has power.
- **USB ENABLED** lights when the USB Port has been enabled.
- **HEARTBEAT** lights when the system is live and running.
- **POWER GOOD** lights when system power is within specification.
- **POWER ON** lights when the system is receiving power.
- **BOOT** lights during system reboot.
- **RESET** lights during system reboot.
- **PERIPHERAL “A” TRAFFIC** lights during Peripheral “A” traffic.
- **PERIPHERAL “B” TRAFFIC** lights during Peripheral “B” traffic.
Accessory Overview

Wiegand Devices
The two WIEGAND format inputs are available to connect WIEGAND devices. Virtually all 26 through 64 bit WIEGAND output devices from other manufacturers can be used with EC/EN Series units.

2N1 Reader
The 2N1 reader is a 125kHz Multi-Protocol Reader with RFID technology. Supports certain HID, AWID & Farpoint 125 kHz proximity protocols. Mullion and Single-Gang (Shown) mounting options.

Wiegand Output Receiver (WOR)
The WOR is used as a wireless access control interface for block coded digital transmitters. It receives signals from transmitters, adds a facility code to the data, and sends the information via a 5-wire connection to a Wiegand input commonly available on most access control panels.
Component Locations

1. Optional Camera
2. Microphone
3. Optional Proximity Sensor
4. TTY Jack
5. Cabinet Lock
6. Speaker
7. Optional Postal Lock
8. Touch Screen Display (EN-2M7 only)
9. Home Button
10. Navigation Keys
11. Lighted Panel
12. CPU Board
13. USB Port
14. Light Sensor Board
15. Tamper Switch
16. 3-Point Locking Latch
17. Microphone
18. Brackets for Optional Prox Reader
19. TTY Jack
20. Cabinet Lock
21. Speaker
22. 3 Point Locking Latch
23. Postal Lock Cover
24. Lan Port
25. Not Used
26. Postal Lock Switch
27. Tamper Input
28. Postal Lock Input
29. 12 VDC Input
30. Keypad Board
31. Earth Ground Stud
32. Camera Power
33. SD Memory Card Slot
34. Remote Port
35. Pedestal Mounting Holes
36. Relay Outputs
37. 3-Point Locking Latch
38. Door Position (DSM) Exit Request (Rex) & Auxiliary Inputs
39. Input/Output Board
40. Reader “A” (Weigand)
41. Reader “B” Type Jumper
42. Reader “B” (Weigand)
43. Not Used
44. 12 VDC Input
45. Power Fault Input
46. Peripheral Ports (2)
Mounting Requirements for EC / EN Series Units
The EC / EN Series Telephone Entry & Access Control System can be installed for public or private use. The mounting requirements will vary depending on the installation. Review the following information before beginning the installation.

Mounting Environment
Consider the environmental factors at the desired mounting location. The unit is designed for direct outdoor installations, however, it is preferable to protect the unit from extreme exposure to sun, driving rain, or snow whenever possible. Mounting the unit in a kiosk can provide extra environmental protection.

Mounting Surface
When mounting to an uneven surface use be sure not to bolt down the housing too hard. Shims should be used to offset the uneven surface to ensure the housing is not warped when mounted.

Follow Building Codes
Check all local, state, and national building codes and ordinances prior to installing the system. Proper installation of the unit conforming to the local building codes for access control equipment is a regulatory requirement. The unit's installation is an extremely important and integral part of the overall access control system. It is not designed to have direct water from drainage or water flow from roof on or behind the unit.

Mounting Location
If the unit is used to control a door or pedestrian gate, locate the unit as near as practical to the entry point. If the unit is mounted on or in a wall adjacent to the entry point, be sure the wall is sturdy. The repeated shock and vibration from a slamming access door or spring-loaded pedestrian gate must be isolated from the unit. Avoid drainage spouts or areas where water runs directly down wall. NEVER MOUNT THE UNIT DIRECTLY TO A MOVING DOOR OR GATE!

Gate Installations
If the unit is used to control a gate operator connected to a vehicular gate, the unit MUST be mounted AT LEAST 10 feet away from the gate (open and closed) and gate operator. AT NO TIME SHOULD A PERSON BE ABLE TO TOUCH THE GATE OR GATE OPERATOR AND THE UNIT AT THE SAME TIME.

Vehicle Traffic
Do not mount the unit where it extends into any traffic lane. Locate the gooseneck pedestal or entry kiosk so all parts of the unit are outside the traffic lane. Locate the unit clear of any turn-around lanes vehicles use when access is denied.

Americans with Disability Act (A.D.A.) Requirements
THE FOLLOWING WHEELCHAIR ACCESS REQUIREMENTS ARE FOR PUBLIC DOOR CONTROL INSTALLATIONS ONLY.

1. If the clear floor space allows only forward approach to the system, the maximum high forward reach allowed is 48” above grade to the top of the keypad.
2. If the high forward reach to the system is over an obstruction of greater than 20” but less than 25”, the maximum high forward reach allowed is 44” above grade to the top of the keypad.
3. If the clear floor space allows parallel approach by a person in a wheelchair, the maximum high side reach shall be 54” above grade to the top of the keypad.
4. If the high side reach is over an obstruction of 24” or less, the maximum high side reach allowed is 46” above grade to the top of the keypad.
Entry System Mounting

The unit’s cabinet is designed to be mounted two ways:

- The unit can be mounted directly to a wall or flat surface.
- The unit can be mounted on a standard gooseneck pedestal.

Choose a well lit location near the controlled opening. Wiring access for power, telephone, network, earth ground, and control outputs must be available to the mounting location. If the optional remote accessories are used, wiring access for these cables must also be available to the mounting location.

Surface Mounting

The cabinet can be mounted on a wall or any suitable flat surface. The four 3/8” mounting holes or the four self-drill locations can be used to attach the cabinet to the surface.

1. For wall mounting, hold the template at the approximate mounting location where the display will be about eye level or slightly above.
2. Remove the PCB Board to avoid metal shavings affecting the PCB’s.
3. A) If using the 3/8” mounting holes, mark the four mounting hole centers. Drill as required. Use the appropriate fasteners for the mounting surface to secure the cabinet.
   B) If using the self-drill mounting holes, choose the correct size bit for the fasteners and drill the cabinet as required. Use the appropriate fasteners and self-drilling or self-tapping screws for the mounting surface to secure the cabinet.
   C) Re-attach the PCB Board.
4. If the surface is uneven, be certain NOT to over tighten the corners of the housing to avoid. Over tightening could cause the housing to warp.

   The use of a silicon seal is permitted along the top and sides of the case where the unit meets the mounting surface (ensure that the Weep holes located along the bottom edge remain free of silicon and debris). Ensure that water runoff from building does not impact the unit.

   **CAUTION:** Over tightening the mounting screws on each corner may cause the housing to flex, resulting in a poor front seal. Be sure to shim the unit appropriately.
Pedestal Mounting

The cabinet can be mounted on a gooseneck pedestal. Two pedestals are available: Model GNC-1 is for surface mounting with concrete fasteners, Model GNB-1 is for burial mounting. The EC / EN Series units are designed for installation directly to goose neck mounts. No unique mounting plates are required.

1. Install the pedestal at the desired location.
2. Use security hardware to attach the cabinet to the pedestal.
3. Use silicon to seal any openings that could introduce water into the housing.

**NOTE:** No additional mounting brackets are required for the installation.

**NOTE:** NSC Goosenecks include gaskets for water tight connections.
Mount to a Wood Surface Using Pedestal Mounting Holes

The cabinet can be mounted to a wood surface using the holes designed to install the Pedestal.

1. Work with the dealer to identify a stud or reinforcement beam where the housing may be attached.
2. Measure and drill holes into the beam.
3. Drive 1/4 inch wood screws with lock washers through the pedestal mounting holes to secure.
4. Use silicon to seal any openings that could introduce water into the housing.

Mounting on a Rough Surface

If you’re mounting the unit to a rough surface, use weather stripping to seal out moisture and debris from above.
System Output Overview
The unit has two door lock relays and two auxiliary output relays that can be activated in response to reader activity, time schedules, or input conditions.

All relays are Form-C SPDT and provide non-powered dry contacts rated for 5 Amps. Power for the relay loads can come from an external power supply or from an optionally installed Power Distribution Module board.

Output Defaults
All outputs are assigned default features that can be configured as needed. The following table shows the default states for each of the two output types:

<table>
<thead>
<tr>
<th>OUTPUT</th>
<th>DEFAULT STATE</th>
<th>DEFAULT RESPONSE</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>DOOR LOCK OUTPUTS</strong></td>
<td>NOT ENERGIZED, SINGLE PULSE</td>
<td>3 SECOND UNLOCK TIME IN RESPONSE TO CORRESPONDING READER ACTIVITY</td>
</tr>
<tr>
<td></td>
<td></td>
<td>READER #1 INPUT ACTIVATES DOOR RELAY &quot;A&quot;</td>
</tr>
<tr>
<td></td>
<td></td>
<td>READER #2 INPUT ACTIVATES DOOR RELAY &quot;B&quot;</td>
</tr>
<tr>
<td><strong>AUXILIARY OUTPUTS</strong></td>
<td>NOT ENERGIZED, SINGLE PULSE</td>
<td>NO DEFAULT RESPONSE MUST BE CONFIGURED VIA PROGRAMMING.</td>
</tr>
</tbody>
</table>

Recommended Wiring Requirements
The power cable must be the proper gauge for the current load and should not be routed in parallel with other wiring especially high voltage or AC wiring. Refer to the table for wiring recommendations:

<table>
<thead>
<tr>
<th>TOTAL AMPS</th>
<th>VOLTAGE (AC OR DC)</th>
<th>14 AWG</th>
<th>16 AWG</th>
<th>18 AWG</th>
<th>20 AWG</th>
<th>22 AWG</th>
</tr>
</thead>
<tbody>
<tr>
<td>.5 AMPS</td>
<td>12 VOLTS</td>
<td>1500 FEET</td>
<td>1000 FEET</td>
<td>600 FEET</td>
<td>375 FEET</td>
<td>225 FEET</td>
</tr>
<tr>
<td></td>
<td>24 VOLTS</td>
<td>2000 FEET</td>
<td>1200 FEET</td>
<td>750 FEET</td>
<td>450 FEET</td>
<td>300 FEET</td>
</tr>
<tr>
<td>1.00 AMPS</td>
<td>12 VOLTS</td>
<td>800 FEET</td>
<td>500 FEET</td>
<td>300 FEET</td>
<td>200 FEET</td>
<td>100 FEET</td>
</tr>
<tr>
<td></td>
<td>24 VOLTS</td>
<td>1000 FEET</td>
<td>600 FEET</td>
<td>400 FEET</td>
<td>200 FEET</td>
<td>150 FEET</td>
</tr>
<tr>
<td>2.00 AMPS</td>
<td>12 VOLTS</td>
<td>400 FEET</td>
<td>240 FEET</td>
<td>150 FEET</td>
<td>90 FEET</td>
<td>60 FEET</td>
</tr>
<tr>
<td></td>
<td>24 VOLTS</td>
<td>480 FEET</td>
<td>300 FEET</td>
<td>180 FEET</td>
<td>120 FEET</td>
<td>70 FEET</td>
</tr>
</tbody>
</table>

Wiring - Best Practices
1. Terminals are in a separate bag. This allows the installer to pull through the cabinet ~12’ of cable and wire to the terminal not mounted to the board.
2. Make sure the cable drops down in the housing prior to connecting to the PCB. This will allow for condensation to drip to the bottom of the cabinet and not directly to the PCB boards.
3. Cabling for system ground always needs to be the correct cable type and gauge as defined for the system.
4. Be sure to use the transient protection where recommended.
5. The Entry series includes a power supply. It is not intended to power locking hardware or other devices.

Relay Wiring for Door or Pedestrian Gate Control
1. Door Lock Relays A & B can be used to control electromechanical access devices on doors. The door will unlock when a user is granted access by the system. The door will remain locked if a user is denied access (see diagram, next page).
2. The door lock relay outputs can each be configured to operate in fail-secure or fail-safe modes.
3. In fail-secure mode, a door lock relay energizes when access is granted.
4. In fail-safe mode, a door lock relay de-energizes when access is granted.
Door Strike

1. Install a low voltage electric door strike as a locking device for the door or pedestrian gate.
2. Install the power supply or transformer for the locking device. **DO NOT POWER THE UNIT FROM THIS POWER SUPPLY.**
3. Connect one wire from the power supply to one wire from the locking device.
4. Route two wires between the locking device and the unit. Connect one wire to the remaining wire of the locking device. Connect the other wire to the remaining wire of the power supply.
5. Install a protection diode (for DC door strikes) or MOV (for AC door strikes) across the strike to protect the door relay contacts.
6. Connect the wires to the unit’s DOOR LOCK RELAY COM & NO terminals for fail secure operation or DOOR LOCK RELAY COM & NC terminals for fail safe operation.

**FAIL SECURE WIRING WITH A DC DOOR STRIKE**
*WITHOUT CONTROLLER POWER DOOR STRIKE IS LOCKED*

- **DOOR LOCK RELAY TERMINALS**
  - **NC**
  - **COM**
  - **NO**

- **DOOR UNLOCKS WHEN STRIKE IS ENERGIZED**
- **TRANSORB SA48C - INSTALL ON ALL LOCKS**

**FAIL SAFE WIRING WITH A DC DOOR STRIKE**
*WITHOUT CONTROLLER POWER DOOR STRIKE IS UNLOCKED*

- **DOOR LOCK RELAY TERMINALS**
  - **NC**
  - **COM**
  - **NO**

- **DOOR UNLOCKS WHEN STRIKE IS DE-ENERGIZED**
- **TRANSORB SA48C - INSTALL ON ALL LOCKS**

**FAIL SECURE WIRING WITH AN AC DOOR STRIKE**
*WITHOUT CONTROLLER POWER DOOR STRIKE IS LOCKED*

- **DOOR LOCK RELAY TERMINAL**
  - **NC**
  - **COM**
  - **NO**

- **DOOR UNLOCKS WHEN STRIKE IS ENERGIZED**
- **TRANSORB SA48C - INSTALL ON ALL LOCKS**
**Mag Lock**

1. Install a low voltage electric magnetic lock as a locking device for the door or pedestrian gate.
2. Install the power supply or transformer for the locking device. **DO NOT POWER THE UNIT FROM THIS POWER SUPPLY.**
3. Connect one wire from the power supply to one wire from the locking device.
4. Route two wires between the locking device and the unit. Connect one wire to the remaining wire of the locking device. Connect the other wire to the remaining wire of the power supply.
5. Install a protection diode (for DC mag locks or MOV for AC mag locks) across the mag lock to protect the door relay contacts.
6. Connect the wires to the unit’s **DOOR LOCK RELAY COM & NC** terminals for fail secure operation or **DOOR LOCK RELAY COM & NO** terminals for fail safe operation.

**NOTE:** For fail secure operation with a magnetic lock, the lock’s power supply must have battery backup to power the lock during a power failure. Be sure to comply with NFPA and local building code requirements.

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**Automatic Gate**

The Door Lock Relays can be used to activate an automatic gate operator when a user is granted access.

1. Route two wires between the gate and the unit.
2. Connect the gate operator’s **OPEN** terminals to the unit’s **DOOR LOCK RELAY COM & NO** terminals.

**NOTE:** For operator wiring specifics, refer to the gate operator’s wiring diagram. See Recommended Wiring Requirements, pg. 12, for proper gauge requirements.
System Input Wiring
Systems have the three types of switch inputs used for monitoring door position (DSM), exit requests (REX), and auxiliary requests. All inputs are assigned default features that can be configured as needed. The following table shows the default states for each of the inputs:

<table>
<thead>
<tr>
<th>INPUT</th>
<th>DEFAULT STATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>DOOR SWITCH MONITOR (DSM)</td>
<td>Normally Open Unsupervised 8 Second Held Open Time</td>
</tr>
<tr>
<td>REQUEST TO EXIT (REX)</td>
<td>Normally Open Momentary Unsupervised</td>
</tr>
<tr>
<td>AUXILIARY INPUTS</td>
<td>Normally Open Unsupervised</td>
</tr>
</tbody>
</table>

Input Options
All inputs may be configured for normally open (factory default) or normally closed contacts with supervision or non-supervision. Use 1k ohm resistors for supervision. Refer to the figure for the acceptable wiring configurations.

Door Switch Monitor (DSM) Inputs
The two DSM inputs for Door Lock Relays A & B can connect to a door switch that monitors whether the controlled door is open or closed. Doors are usually monitored with a magnetic contact or mechanical switch to detect forced entry or door ajar conditions.

1. To use the door switch monitor feature, install a door switch on the door or pedestrian gate and route two wires from the switch to the unit.
2. Connect the sensing device wires to the associated relay sensing terminal DSM and GND terminals.

NOTE: IF DOOR SWITCH CONTACT IS NORMALLY CLOSED, PROGRAM THE INPUT TO NORMALLY CLOSED

DSM = DOOR SWITCH MONITOR INPUT

SUPERVISED INPUT
SHORTING OR CUTTING THE INPUT WIRES CAN SIGNAL A TROUBLE CONDITION

UNSUPERVISED INPUT
SHORTING OR CUTTING THE INPUT WIRES CANNOT SIGNAL A TROUBLE CONDITION

PLACE THE RESISTOR NEAR THE SWITCH TO SUPERVISE THE WIRE RUN
Request-to-Exit (REX) Inputs
The two door relay outputs have REX input terminals. Grounding a REX terminal will request activation for the associated relay. Exit request inputs are typically used with push bars, loop sensors, or pushbuttons.

1. Install the pushbutton or device to signal an exit request.
2. Route two wires from the device to the unit.
3. Connect the device’s normally open output to the wires.
4. Connect the two wires to the associated relay’s request-to-exit REX terminal and GND terminal.
5. Connecting the DSM Override allows the administrator portal monitoring without requiring the REX to automatically energize the lock output.

Auxiliary Inputs
The Auxiliary Inputs are general purpose inputs that can be used with a variety of input devices including REX switches, loop sensors, alarm system integration, etc. These inputs can be configured via programming to trigger a defined action such as to activate an auxiliary relay output.

Tamper Protection
A tamper switch is mounted inside the enclosure and connects to terminals on the CPU board. If the cover or enclosure door is opened for any reason the tamper switch will activate, triggering a condition that can be linked to an event action in programming (e.g., send an e-mail or generate an output).
**Wiegand Accessories**

The unit’s four Wiegand inputs (WIEGAND #1 IN/OUT & WIEGAND #2 IN/OUT) can be connect to Wiegand output accessories capable of reading up to 64 bit formats. The Wiegand format is a common standard for access control equipment. A typical application would be to add swipe card or proximity readers to the system. Readers can be installed as primary “in readers” (entry) for each door as well as optional secondary “out readers” (exit).

The maximum power available for an individual reader is 750 mA @ 11-13 VDC with a combined maximum of 1.5A for the unit. Determine the reader’s power consumption by referring to the documentation included with the reader. Exceeding the maximum current for individual readers or for the system will damage the protection fuses and void the warranty.

**NOTE:** Remove Excess Shield. Exposed Shield can cause interference or shorts. Tape off to make sure no shield is exposed.

**NOTE:** When using Wiegand devices for Reader “B”, Reader “B” select jumper must be set to Wiegand position (default).

1. Mount and install the Wiegand accessory as described in its installation instructions.

2. Route the cable from the unit to the accessory.

   **Recommended cables:**
   - Belden 9535 (or 24AWG; 5 conductor; Shielded Equivalent)
   - Weico 8606/18 (or 18AWG; 6 conductor; Shielded Equivalent)

3. Connect color-coded wires from reader’s wiring harness to cable.

4. Connect the cable to the appropriate Wiegand READER terminal on the unit (see Wiegand wiring diagram).

   **IMPORTANT:** Reader shields must be properly grounded per the manufacturers installation requirements. See diagram for shield connections.

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**Manufacturers Wiring Recommendation**

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**Minimum Cable Specifications:**

- Belden 9535 (or 24AWG; 5 conductor; Shielded Equivalent)
- Weico 8606/18 (or 18AWG; 6 conductor; Shielded Equivalent)

Please follow the Reader’s installation requirements to ensure compatibility.

**Note:** Wiring methods shall be in accordance with the National Electrical Code/NFPA 70 and all local codes.

**NOTE:** A green wire pigtail for earth ground is provided in all enclosures. Reader Shields (SILVER wires) must be properly grounded (to Earth Ground) per manufacturers installation requirements (see Wiring Diagram, pg. 7).
Telephone Wiring
For telephone entry applications, the unit connects two wire POTs and/or VOIP telephone lines: 24 and 48 volts.

Important Telephone Wiring Tips
- **WIRING SHOULD BE PLACED IN SEPARATE JACKETED CABLES FOR TELEPHONE AND AC.** Route all telephone wires inside a dedicated conduit that is at least six inches away from any AC line wiring.
- All telephone wiring must be made on the “building” side of the telephone company’s demarcation device (the terminal block where the telephone line connects to the building).
- If any security system or personal alert system at the installation is connected to the telephone line, be sure that it is connected to the line ahead of the unit using a RJ-31X or RJ-38X interface.
- Use only high-quality telephone wire. All telephone wire should be twisted-pair with a minimum size of 24 AWG.

Typical Telephone Wiring
1. Connect a double-ended modular RJ-11 cable to the unit’s **TELEPHONE** jack.
2. Connect the RJ-11 modular cable to the telephone jack wired to the installation’s telephone line.
Operational Postal Lock
A postal lock can be installed in the EC / EN Series unit to provide keyed access for the postal service. The unit’s case is designed to accept a U.S. Postal Service postal lock. When the postal lock is engaged, the programmed output relay will activate.

Postal Lock Installation
1. Cut and discard the tie-wrap that is holding the postal lock switch engaged.
2. Remove the four screws that retain the postal lock cover plate.
3. Remove the postal lock cover plate. The postal lock cover plate will not be used and can be discarded.
4. Install the postal lock assembly onto the four studs. The postal lock’s moving plunger should point towards the middle of the faceplate, towards the postal lock switch (see figure).
5. Secure the postal lock with the four screws.
6. NOTE: Be sure the postal lock’s plunger actuates the microswitch. Adjust the postal lock then test the action until the microswitch fully actuates.
7. Tighten the four screws after the adjustment and testing is complete.
8. When programming the system, set the postal lock option to activate the desired relay output.
Optional Card Reader Mounting
A card reader can be installed inside the EC / EN Series unit. Using a built-in card reader saves the time and expense of installing a stand-alone card reader next to the controlled access point. The user presents their credential directly to the unit’s front panel.

The unit is designed to accept mounting of a card reader. The card reader is retained by brackets inside of the unit’s front panel. Check the Web site www.nortekcontrol.com for compatible card reader models.

The built-in card reader is a Wiegand device and connects to either of the unit’s reader connectors.

Card Reader Installation
1. Remove the four screws that hold the two card reader retaining brackets.
2. Align the card reader to the card reader retaining area on the inside of the front panel of the unit with the reading surface towards the front of the system.
3. Position each of the card reader retaining brackets behind the reader and attach the brackets with the four mounting screws.
4. Connect the card reader wires to one of the available reader terminals on the unit.

1. LOOSEN SCREWS TO REMOVE RETAINING BRACKETS
2. ALIGN READER IN FRONT PANEL
3. REINSTALL RETAINING BRACKETS
4. CONNECT READER TO TERMINAL. BE SURE TO PLACE CABLE THRU WIRE WRAP / TIE DOWNS.
STEP 1: Power & Ground Wiring

The unit requires power from a 11-13 volt DC power source.

WARNING: Do not connect to an AC receptacle controlled by a switch.

NOTE: If the unit is powered directly from the plug-in power supply, a separate power supply MUST be used for door locks and accessories. Recommended is the Power Distribution Module (PDM) (optional-not included). The PDM will notify the system if an AC power failure occurs.

Power Options

• Power the unit directly from the 12 VDC 24 W plug-in power supply.

Power Wiring

NOTE: DO NOT APPLY POWER UNTIL THE INSTALLATION IS COMPLETE.

1. Route three-conductor cable between the unit and the 0-291312RU plug-in power supply. To indicate DC polarity, be sure to use cable with multiple wire colors.
   • For power wire runs up to 100 feet, use 18 AWG, THHN 600-volt insulated wire.
   • For power wire runs up to 200 feet, use 16 AWG, THHN 600-volt insulated wire.

2. Connect two wires to the plug-in power supply’s + & - terminals.

3. Connect one wire to the plug-in power supply’s EARTH GROUND terminals.

4. Connect the + & - from the plug-in power supply to the system:
   • Connect the + & - power wires from the plug-in power supply to + & - 12 VDC POWER INPUT terminals on the I/O Board.

5. Connect the EARTH GROUND wire from the plug-in power supply to the unit cabinet door EARTH GROUND stud.

6. When the installation is complete, plug the power supply into a dedicated indoor AC receptacle that is not controlled by a switch.

NOTE: The gauge wire should always be thicker than the others, because it carries all system power.

Earth Grounding Option

For an NEC compliant earth ground, use size 12 gauge solid wire or larger and clamp it to an 8-foot copper ground rod driven into the ground. Locate the ground rod next to the Intersystem Bonding Termination point (Power and Telephone company ground rods) and bond the rods together with a 6 AWG or larger bonding jumper. Do not disturb the clamps installed by the Power or Telephone Company.

1. Install the ground rod as described above.
2. Connect the wire from the earth ground to the unit’s cabinet door EARTH GROUND stud.

EC / EN Series units are grounded to help prevent against electrical sparking, fire, and/or electrical shock. It is recommended to maintain the grounding securely at all times.

WARNING: The Earth Ground Stud and Rod are safety features designed to prevent sparking, fire, and/or electrical shock. Do Not attempt to bypass this safety feature. Harm to personnel and equipment may result.
STEP 2: Network Installation Options / Connections

An access control network allows shared programming and user information between systems. Networks make system programming and facility management much easier in multi-unit installations.

The EC / EN Series Telephone Entry & Access Control System is designed to be compatible with each other when residing in a multi-unit network operating environment.

**IMPORTANT COMPATIBILITY NOTE:** The legacy Linear access control Models AE-1000, AE1000Plus, AE-2000, AE2000Plus, AM3, and AM3Plus are of a different hardware and software design and CANNOT be used in networks mixed with the new generation Models EN-2M4, EN-2M7 and EXN.

Local Area Network

In installations where there is an existing LAN / WAN or TCIP Network connector used for interconnecting various computers and peripherals to the Internet, the unit’s LAN / WAN or TCIP is sufficient for connecting the system. The unit will need to be configured with the correct network settings before connecting to the network (see the Configuring for a Local Network section, pg. 24).

**CAUTION:** DO NOT connect to the LAN / WAN or TCIP Port until the system is configured.

If the unit is going to be connected to a LAN / WAN or TCIP Network, it must be located in a trusted network environment where a protected network security system (firewall, etc.) is installed and maintained.

Prepare the system for connection to the LAN / WAN or TCIP Network by running the networking cable between the unit and the network router. Wait until further configuration of the system’s network settings (see the Configuring for a Local Network section, pg. 24) before actually plugging in the network cable into the LAN / WAN or TCIP Port of the unit.

1. Find the location of the Local Area Network router that will serve the EC / EN Series system.
2. Select a networking cable long enough to run from the LAN / WAN or TCIP Network router to the specific unit being connected.
3. Route the networking cable into the unit’s enclosure and bring it close to the LAN / WAN or TCIP PORT jack. DO NOT PLUG THE CABLE IN YET.

**NOTE:** For ETL installations, the maximum networking cable length allowed is 30m (98.5 FT). For applications requiring longer distance consult factory for network extender.

Configure all (if any other) units in the network following the preceding steps.
STEP 3: Ethernet LAN Connection

The EC / EN Series Telephone Entry & Access Control System connects to a controlling LAN via an Ethernet connection on the CPU. Previous Telephone Entry Systems utilized the RS-485 cable connection via a “daisy-chain” to connect multiple units. This type of connection is obsolete and current EC / EN Series units do not require linked type connections to communicate with the LAN. If this is a retrofit and only two wires exist between hardware, NSC offers a 2 wire to TCIP convert. Consult your local rep or support for more information.

Ethernet Wiring connection with CPU

1. Mount and install the units for the network.
2. Route Ethernet networking cable through back of unit.
3. Connect Ethernet cable to the LAN connection point on the CPU.

NOTE: Do Not connect Ethernet cable to CPU before System is configurated.

DO NOT CONNECT TO THE LAN PORT UNTIL THE SYSTEM IS CONFIGURED!
STEP 4: Configuring for a Local Area Network

The unit must be located in a trusted network environment where a protected network security system (firewall, etc.) is installed and maintained.

**CAUTION:** The system is exposed to potential risks if installed on a network without proper security precautions. Consult the appropriate on-site IT administrator.

Obtain the following information from your network administrator before configuring the e3 Controller:

- IP address: ____________________________
- Subnet Mask: ____________________________
- Gateway: ________________________________
- DNS 1 and 2: ____________________________

**NOTE:** If a DHCP server is present, IP Addresses are dynamically assigned. A static IP address is strongly recommended for the EN-2M4 because a DHCP Server may assign a new IP Address. There may be times when you want to access the product directly.

Preparing for the Network

To allow for the system to be recognized on the local network, it is necessary to change the unit's IP address as follows:

1. Connect your programming computer directly to the LAN port of the unit. A standard networking cable is used for the direct connection.
2. Assign a static IP address of 192.168.0.149 to the computer. (For instructions on how to change the static IP address of a Windows computer, please visit: [http://technet.microsoft.com/en-us/library/ff710457](http://technet.microsoft.com/en-us/library/ff710457)).
3. After assigning the static IP address for the computer, open a web browser and enter the IP address of the unit (Default = 192.168.0.250). The static IP address will allow uninterrupted data transfer between devices.
4. The unit presents the login page. To log on, enter the default user ID and password (admin/admin).
5. Click Save & Reboot and the system will reboot. (Reboot will take approximately 2 minutes.)

**NOTE:** The system data will be lost if the unit is powered down without performing Save & Reboot.

7. Disconnect the programming computer from the unit. The system is now ready for the local network.
8. Connect the networking cable from the Local Area Network to the unit’s LAN PORT jack. The local computers will then be able to access the system by entering the IP address of the unit.
9. Connect the cable to the CPU board.
**CPU Board Indicators**

Six LED indicators are on the CPU Board. Refer to the figure for the location of each indicator.

- **RECEIVE DATA** lights when data is received from an external I/O board.
- **RESET** lights an external I/O board reset.
- **TRANSMIT DATA** lights when data is sent to an external I/O board.
- **BOOT** lights during an external I/O board boot sequence.
- **I/O BUS POWER** lights when power on the I/O bus is on.
- **NETWORK ACTIVITY & SPEED** two LEDs on end of the LAN connector light for network activity and connection speed.
- **CPU BOARD POWER** lights when power to the CPU board is on.
Internal Controls

I/O board Pushbuttons
Six pushbuttons are on the I/O Board. Refer to the figure for the location of each pushbutton. The LOCK / AUX relays can activate Construction Mode, which allows for manual control of doors and gates to keep them open during heavy construction or other high level traffic.

- **DOOR “A” LOCK RELAY** button manually activates the Door “A” Lock Relay.
- **DOOR “A” AUX RELAY** button manually activates the Door “A” Auxiliary Relay.
- **DOOR “B” LOCK RELAY** button manually activates the Door “B” Lock Relay.
- **DOOR “B” AUX RELAY** button manually activates the Door “B” Auxiliary Relay.
- **SYSTEM BOOT** button reboots the entire system.
- **SYSTEM RESET** button resets the entire system.

CPU board Pushbuttons
Four pushbuttons are on the CPU Board. Refer to the figure for the location of each pushbutton.

- **FACTORY RESET** button resets the system to the factory defaults. **PRESSING FACTORY RESET WILL DELETE ALL PROGRAMMING AND CARDHOLDER INFORMATION.**
- **NETWORK RESET** button resets and restarts the system network.
- **ADMIN RESET** button resets the unit’s admin code.
- **CPU RESET** button resets and restarts the system CPU.
Troubleshooting

System completely dead
- No power from power supply. Check voltage at power supply terminals.
- Check voltage at I/O Board power terminals.

Buzz on speaker
- Check for telephone line shorted to ground.
- Verify that telephone wires are twisted pair.
- Verify that the EN-2M4 is connected to earth ground.

Buzz on telephone line
- Check all connections for any shorts to ground.

System will not answer an incoming call
- Automatic telephone answer disabled.
- EN-2M4 telephone line trouble.

Entry code will not activate relay
- Entry code not assigned.
- Entry code not set up for proper relay.
- Keypad is in lockout.
- Review diagnostic LEDs.

Remote Wiegand device does not work
- Check remote device for power.
- Assure device is wired correctly.
- Check the position of the Reader #1 select jumper.
- Move to second port and see if unit works.

Remote PBUS device does not work
- Check remote device address switch setting.
- Check remote device for power.
- Assure device is wired correctly.
- Check the position of the Reader #1 select jumper.

Main or remote keypad will not activate a relay
- Entry code is not assigned.
- Keypad may be in lockout from too many incorrect attempts. Wait one minute for lockout to clear and try again.
- Remote keypad wiring incorrect.

Resident’s Telephone does not ring when a visitor calls
- Resident’s telephone number programmed incorrectly.
- Check the telephone line.
- Call resident from another line or cell phone to determine if the resident’s telephone is working.

Transmitter does not activate relay
- Transmitter button setting programmed to “no relay” (would effect all transmitters).
- Transmitter not enrolled.
- Specific transmitter is deactivated in the system.
- See receiver LEDs for transmission reception.

Data lost from programming prior to field installation
- Manual backup must be performed via the Save and Reboot tab (on user portal interface) to save data.
- Without battery backup, if the system is powered down prior to saving, data will be lost.
- The EC / EN series performs an automatic backup every 1.5 hours and/or upon A/C loss when on battery to permanent memory.
Unit Operation

Requesting Access with an Entry Code
- Residents have up to 40 seconds to key in their entry code.
- Up to eight seconds are allowed between each keystroke.
- All digits of the entry code must be entered. Example: If the entry code length is set for four digits, and the code is 0042, the user must enter “0 0 4 2”.
- If the wrong key is pressed, pressing the [ # ] key will reset the keypad. The correct code can then be entered.
- After a correct code is entered, and if the conditions for granting access are fulfilled, the programmed relay will activate for the programmed time.
- If the number of incorrect codes entered exceeds the keypad lockout count, the keypad will be locked and not accept any entries for one minute.
- If the Anti-passback feature is enabled, the entry code will be unusable until the anti-passback time expires.

Requesting Access with a Wireless Transmitter
- Activate a wireless transmitter within radio range of the unit’s antenna. Each transmitter must be entered into the system as a credential and associated to a user.
- After a valid transmitter is decoded, and if the conditions for granting access are fulfilled, the programmed relay channel will activate for the programmed time.
- If the Anti-passback feature is enabled, the transmitter will be unusable until the anti-passback time expires.

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Specifications

**MECHANICAL**
Case dimensions: 13” W x 16-1/4” H x 3-1/2” D

**ELECTRICAL**
- Voltage: 11V-13V Volts DC
- Current: 750 mA
- Outputs: Four Relays (2 Portal, 2 Aux)
  - Form “C” 5 Amps @ 24 Volts maximum
- Inputs: Two DSM door position inputs
  - Two REX exit request inputs
  - Two AUX auxiliary inputs
  - Four WIEGAND reader inputs (two IN, two OUT)
- Network: LAN

**ENVIRONMENTAL**
- Temperature: -22°F to 149°F (-30°C to 65°C)
- Humidity: 5% to 95% non-condensing

The MECHANICAL, ELECTRICAL, and ENVIRONMENTAL specifications are inclusive of all EC / EN Series models including EN-2M4, EN-2M7 and UL294.

Case dimensions are uniform through all the variants and do not change the overall footprint of the device.

<table>
<thead>
<tr>
<th>Feature Levels</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Destructive Attack</td>
<td>Level II</td>
</tr>
<tr>
<td>Ethernet Line Security</td>
<td>Level II</td>
</tr>
<tr>
<td>POTS Line Security</td>
<td>Level I</td>
</tr>
<tr>
<td>Endurance</td>
<td>Level IV</td>
</tr>
<tr>
<td>Standby Power</td>
<td>Level I</td>
</tr>
</tbody>
</table>

Refer to the **Front Panel Programming Guide** for more specific settings and configurations.
**Requesting Access with a Visitor Call**

- Scroll through the alphabet to the first letter of the last name.
- Press Enter.
- Scroll through name list to desired entry.
- Press Enter to call.
- If the visitor already knows the resident’s directory number, they can enter the directory number to call the resident.
- The system dials the resident’s telephone number to establish 2-way communications.

   **NOTE:** The resident’s telephone number will never be displayed to the visitor.

- If the resident is using the telephone at the same time a visitor calls, the display will indicate to the visitor that the line is busy.
- The resident answers the call and converses with the visitor to determine if access will be granted.
- The resident can use their telephone’s keypad to grant access activating Relay Channel “A” by pressing 9. After access is granted, the system will disconnect the visitor and resident call.
- The resident can disconnect the visitor without granting access by pressing # or by hanging up.

   **NOTE:** The telephone keys that the resident presses can be customized for the installation.

- The length of time the visitor is allowed to talk can be programmed from 30-300 seconds.

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**Test and Maintenance Operations**

Prior to installation, ensure that all inside wiring is secure. Each unit should be checked annually for any loose wire connections.

**Impaired Operation**

Units are designed to operate under adverse environmental conditions. Under normal circumstances, they will function properly regardless of outside conditions. However, units do not have secondary power sources and cannot function without direct continuous power. If a unit is damaged by natural causes or deliberate vandalism, it may not function properly depending on the level of damage.
Limited Warranty
This Nortek Security & Control LLC product is warranted against defects in material and workmanship for twenty-four (24) months. This warranty extends only to wholesale customers who buy direct from Nortek or through Nortek’s normal distribution channels. Nortek Security & Control LLC does not warrant this product to consumers. Consumers should inquire from their selling dealer as to the nature of the dealer’s warranty, if any. There are no obligations or liabilities on the part of Nortek Security & Control LLC for consequential damages arising out of or in connection with use or performance of this product or other indirect damages with respect to loss of property, revenue, or profit, or cost of removal, installation, or reinstallation. All implied warranties, including implied warranties for merchantability and implied warranties for fitness, are valid only until the warranty expires. This Nortek Security & Control LLC Warranty is in lieu of all other warranties express or implied.

All products returned for warranty service require a Return Authorization Number (RA#). Contact Nortek Security & Control Returns at 1-855-546-3351 for an RA# and other important details.

FCC Notice
Changes or modifications not expressly described in this manual or approved by the manufacturer could void the user’s authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

• Reorient or relocate the receiving antenna.
• Increase the separation between the equipment and receiver.
• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
• Consult the dealer or an experienced radio TV technician for help.